Synchronizing Your Primos Electronic Caller and Remote

1. With the caller turned **OFF**, power on the remote.
   a. The remote will show:

   ![Initialization screen](image)

   **Press Menu on your remote, with the speaker turned off, to start the synchronization process.**

2. Press Menu on the remote
   a. The remote will display “Finding Speaker” and request that you power-cycle the speaker unit twice. This request may appear a second time — if so, repeat the power-cycle process.

   ![Initialization screen](image)

   **Turn the speaker unit on, then off, then back on.**

3. Once the instructions have been followed on the remote display, the remote will begin to synchronize with the speaker unit and display an “Initialization” screen. The process will go through 3 phases and will typically take between 4 and 20 minutes. Once completed, remote display will return to the main menu screen.

   ![Initialization screen](image)

**NOTE:** If the remote control and base will not connect properly, or if the remote cannot find the speaker, you will need to do the following —

1. Change the batteries in the remote as well as in the speaker unit — low battery life can prevent the caller from connecting to the remote.
2. Try moving to a location that is less likely to have radio interference — Radio interference can come from many items such as cordless phones, baby monitors, remote controls, etc. This interference will prevent the remote and caller from connecting. You can also perform the “sync” process with the unit placed in a vehicle — the metal of your vehicle will essentially block out any interference.

![Primos Hunting](image)

If you continue to have trouble synchronizing your electronic caller and remote after following these instructions, please contact our customer service department toll free at 800-523-2395, or via email at service@primos.com.