

Primos Game Camera Firmware Information

Checking Firmware Version in Ultra and Proof Cam Series –

1. With the SD card removed, push the power button (Ultra Cam) or turn the camera to Setup (Proof Cam).
2. Once you see ADDSD on the display screen, you will want to push the UP arrow and the OK button at the same time until the display changes (may take about 5 seconds).
3. The current firmware version will now show on the screen.

If you feel you may need a firmware update, please note this version and call our customer service department at 800-523-2395 x3

Available Firmware Updates –

- Gen 2 Proof Cam 01 (Model 64054) – update that will prevent units from recording the improper moon phase while in video mode. Update is available on the product page, <https://www.primos.com/products/game-cameras/proof-gen-2-01/>
- Truth Cam Ultra Blackout SC (Model 63039) – Update that resolves issue that a small number of cameras had, with a line appearing through the center of the photo. You must call customer service to get this update, to eliminate the possibility of the firmware being loaded onto the wrong camera – as this could permanently crash the unit.



If you have any issues identifying the firmware version, or any questions about your camera, please contact our customer service department toll free at 800-523-2395, or via email at service@primos.com.